

## COVID-19 Response

Dear Valued Customers and Partners,

Below is an update on what we are doing at Lantech to ensure business continuity, service and support for our customers during this uncertain time. Please let us know what we can do to help.

### **Present Situation:**

**Lantech's manufacturing facilities in the US and in the Netherlands continue to operate at normal levels.**

The vast majority of our customers are in the Food & Beverage, Personal Care, E-Commerce and Medical industries. The packaging of these goods and the securing of pallets is critical to safe transport and logistics globally. As such, Lantech is an Essential Business and we will do all we can to continue to supply parts, service and equipment to those companies.

**Ongoing Precautions and Escalation plans:** The vast majority of our non-manufacturing employees are now working from home. Within our manufacturing facilities we are taking an aggressive approach with health management and social distancing precautions.

Lantech has stopped all non-critical visitation and re-entry after air travel. We love when our customers and business partners visit us and encourage them to reschedule once we are back to standard entry practices.

### **How can we help?**

We continue to maintain parts and service support and stand ready to support your needs. Please do not hesitate to contact us.

[www.lantech.com](http://www.lantech.com)

Sincerely,  
Jim Lancaster  
President and CEO  
Lantech

